



	...just the very best
	point-of-sale systems



MenuMate is the Point of Sale system designed for the hospitality industry.
MenuMate is a fast, easy to use and intuitive touch screen Point of Sale system for any Restaurant, Bar, Café or Hotel.
MenuMate complements the Point of Sale operation with a user friendly and comprehensive back office reporting solution.



MenuMate Point of Sale is the central focus of MenuMate. POSMate is a fully configurable solution that can be configured to best suit each business. **Easy and Fast:** Every busy business needs to process their customer requirements as quickly as possible. MenuMate allows just that. **Table Management:** With MenuMate each guest's orders are monitored with information available from the waiter to the chef to the restaurant manager. **Intuitive Billing:** Use the power of the intuitive billing to pay for each guest, combine guests, bill each specific guest's meals, split a bottle of wine across a number of guests, pay for the entire bill or partially pay for a meal.



MenuMate has a number of features designed to allow the user to develop their own business and encourage customer satisfaction and loyalty. **Customer Loyalty:** MenuMate has an extensive customer loyalty database that allows you to run your own in-house loyalty system and reward regular customers. The LoyalMate database provides a marketing tool for management and direct marketing campaigns. **Pre Paid Loyalty:** Speed is a feature of MenuMate Loyalty. Speed at the Point of Sale encourages customer satisfaction. A customer can load value onto their loyalty card. Every transaction is then processed through the one swipe loyalty card. **No More Stamps:** MenuMate removes the manual stamp out of your busy café or bar. MenuMate loyalty allows for loyalty discounts or for every 10th Coffee to be free. MenuMate loyalty allows the member to accumulate loyalty points for future purchases. **Multi Business Smart Card:** For a multi store loyalty system, MenuMate SmartMate stores all the loyalty information for a member. SmartMate allows the member to visit any of your businesses and purchase loyalty, earn loyalty points and receive loyalty discounts.



MenuMate provides the staff of every business the tools and information to deliver unequalled service. **Table Service:** PalmMate is an information tool that allows the wait staff to provide superior service to every table. With PalmMate the waiter can stay on the floor rapidly taking orders through an easy to use hand held terminal. Each waiter is aware of every table's and guest's previous orders. Each waiter is empowered with information to encourage additional sales, table turnover and fast table service.



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MenuMate has been developed to enable all hospitality markets to benefit from the easy and fast Point of Sale system. **Restaurants:** MenuMate communicates flexible and accurate order information to a busy kitchen through multiple kitchen printers and kitchen displays while controlling individual table and guest balances. **Bars:** MenuMate provides a fast cash system for all busy bars. Manage tabs, receive table orders and enjoy the MenuMate happy hour system. **Cafes:** MenuMate ensures that the busiest café can process their Point of Sale transactions, loyalty system, kitchen information, orders to the barista and EFTPOS transactions all in one easy to use and fast transaction. **Hotels:** Enjoy the power of MenuMate as a specialist Point of Sale and Inventory Control system, while keeping your tried and true hotel management software.



MenuMate provides more than Point of Sale. MenuMate's business tools provide management and business owners the latest business tools to fine tune their Hotel, Café, Bar or Restaurant. **Stock Control:** MenuMate enables the business manager to build recipes for food and beverage. MenuMate provides detailed food costing reports for profitability and stock reduction. **Analysis Reporting:** Easy to use reports are a feature of MenuMate. MenuMate produces financial cash up information, detailed consumption reports with cost of sales and gross profit analysis, half hourly reports and many stock and security reports to show discounts, price adjustments and credits per staff member. **Clock in Clock out:** As well as the ability to report on the Point of Sale performance of every staff member, MenuMate provides a flexible Clock In and Clock Out function at Point of Sale. Weekly wage reports produce staff time sheet information and the wage export allows MenuMate to link directly to the payroll system. **Security Monitor:** The MenuMate Point of Sale system can be linked to the businesses surveillance system to map the Point of Sale transaction with camera footage for increased security and safety.



MenuMate is an investment and a partnership. MenuMate is a tool that enables better business practices and increased customer service. At MenuMate the ability to ensure the investment is protected is provided through the development and support services with HelpMate. HelpMate is delivered with every MenuMate Point of Sale system. MenuMate support and service is easy and delivered quickly and efficiently. MenuMate provides two levels of support and service. **HelpMate:** 24 Hour 7 Day a Week Support: Toll Free Software support provided by experienced MenuMate support staff 24 hours a day and 7 days a week. Software Upgrades: MenuMate software updates are available free of charge under a HelpMate support agreement. Hardware Service: The MenuMate service team provides an on demand hardware repair service. **HelpMate Gold** provides all the features of HelpMate with additional services. **Hardware Support:** A Gold support agreement provides the busy business owner the secure knowledge that additional spare Point of Sale hardware is available for easy and fast swap out of damaged equipment.





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menumate[®]

info@menumate.com www.menumate.com